



How ODC Secures Windows Patch Management with Rudder

odc at a glance

Industry
IT Services

Customers
≈ 400

Nb of windows VM
≈ 700

Location
North of France

Rudder client since
2024

Centralizing the management of a multi-environment Windows fleet with Rudder.

ODC is an IT services provider based in northern France who has been providing support to SMEs across the region for over 30 years. With a team of 40, ODC manages IT infrastructures for 400 clients across various industries, including manufacturing, retail, logistics, healthcare, public administration, and accounting.

ODC acts as a trusted IT partner, offering end-to-end support across three main areas: infrastructure, business management solutions, and HR/payroll systems. Their expertise is backed by recognized certifications such as ExpertCyber, OVHcloud Partner, and ANSSI.

In recent years, ODC has led numerous cloud migrations and now manages nearly 700 Windows virtual machines.

The sheer volume and diversity of environments made system control complex and difficult to trace:

Ce volume et la diversité des environnements ont rendu le contrôle des systèmes complexe et peu traçable :

- Updates were handled manually, one client at a time, resulting in limited coverage.
- Manual restarts and checks consumed valuable operational time.
- Compliance checks were rare, typically done no more than twice a year.
- Poor traceability made audit preparation a challenge

With Rudder, ODC's teams can now centralize and automate these critical operations, leading to a more secure infrastructure, stronger compliance, and smoother day-to-day operations.

Key Objectives



Automate updates and compliance checks



Centralize patch management operations



Establish continuous monitoring for system hardening



Ensure systems remain over 90% compliant with security rules



Keep systems operational and secure through automation

How Rudder Helps ODC

Configuration & Patch Management:

- ▶ Monthly scheduled patching campaigns
- ▶ Automatic deployment of non-disruptive updates
- ▶ Unified dashboard to track patches and detect drift

Compliance & auditability:

- ▶ Active audit mode to detect configuration drift
- ▶ Compliance rate target of >90% across the entire fleet
- ▶ Per-user action history to streamline audits

Key Benefits



Time savings
by eliminating repetitive manual tasks



Greater visibility
with continuous insight into system health



Improved service quality positively impacting end customers



Enhanced reliability
through automation and standardization



« Our teams have greater confidence after patches are applied. Manual checks leave room for human error, whereas a tool delivers consistent results. »

Adrien Leroy

Head of Cloud & Cybersecurity at ODC



Other use cases covered by Rudder:

- [System Hardening](#)
- [Patch Management](#)



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